# GOVERNMENT OF INDIA
# COMMUNICATIONS
# LOK SABHA

UNSTARRED QUESTION NO:1642
ANSWERED ON:26.07.2017
Post Offices
Godse Shri Hemant Tukaram

**Will the Minister of COMMUNICATIONS be pleased to state:**

(a) the number of Head Post Offices, Post Offices and Sub-Post Offices in the country, State/UT-wise along with the number of such post offices proposed to be opened in the current financial year, State/UT-wise;

(b) whether the Government has computerised all the post offices of the country and if so, the details thereof including the number of computerised post offices, State/UT-wise and if not, the number of post offices which are yet to be computerised and the reasons therefor along with the steps taken by the Government in this regard;

(c) whether the Department of Posts (DoP) has incurred revenue losses in last few years and if so, the details thereof including the income and the expenditure during each of the last three years and the reasons therefor along with the steps taken by the Government to tide over the losses, if any, incurred by the DoP;

(d) whether the Government proposes to increase the rates of some postal services and products and if so, the details thereof, product and service-wise; and

(e) whether the Government proposes to set up more e-commerce centres and upgrade the existing ones to cater to the increasing demand of e-commerce parcel centre and if so, the details thereof and the time by which the said centres are likely to be set up??

## Answer

THE MINISTER OF STATE (IC) OF THE MINISTRY OF COMMUNICATIONS &
MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI MANOJ SINHA)

(a) The State/UT-wise number of Head Post Offices, Sub-Post Offices and Branch Post Offices functional in the country are placed at Annexure-I. The Department of Posts has planned to open 81 Sub-Post Offices and 100 Branch Post Offices during the current financial year 2017-18 under the Scheme − "Rural Business & Access to Postal Network". The Postal Circle-wise details are placed at Annexure-II. In addition, Department has also planned to open 66 Branch Post Offices by creation of new posts in 32 worst affected Left Wing Extremism (LWE) districts in the country under the aforesaid scheme in the current financial year subject to approval of scheme/activity by the Expenditure Finance Committee (EFC) and availability of funds. Postal Circle-wise allocation of these post offices has not been decided so far.

(b) The State/UT-wise details of Computerised Post Offices are placed at Annexure-III. Details of Post Offices not computerised alongwith the reasons for non-computerisation are also given in this Annexure.

(c) Department of Posts takes action, from time to time, to induct technology and upgrade the system to cater to the growing market requirements and to increase revenue earnings. Further, the services and products are also reviewed from time to time to improve the postal services. Details of the deficit registered, including revenue and expenditure, over the last three years are given below:-

<pre>
Particulars 2014-15
(Rs. in crores) 2015-16
(Rs. in crores) 2016-17
(Rs. in crores)
Revenue Receipt 11635.98 12939.79 11509.05
Expenditure 17894.58 18946.97 23455.79
Deficit 6258.60 6007.18 11946.74*
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(*As a result of implementation of 7th Central Pay Commission Recommendations)

(d) The increase/revision of rates of postal products and services is an ongoing exercise carried out from time to time. There is no proposal to increase the rates of premium Business Development products at present.

(e) Setting up of additional e-Commerce Booking Centres and infrastructure upgradation is an ongoing process which is done to improve operational efficiency and reduce the losses by providing modern handling equipments to handle e-Commerce business with better efficiency.

Annexure-I
<pre>
List of State/UT- Wise Post Offices Functional in the Country as on 31.03.2017

Sl. No. Name of the
State/U.T. Head
Post
Offices Sub
Post Offices Branch
Post
Offices Total

1 Andhra Pradesh 59 1535 8782 10376
2 Assam 19 606 3387 4012
3 Bihar 32 1026 7989 9047
4 Chhattisgarh 11 339 2815 3165
5 Delhi 12 395 147 554
6 Gujarat 34 1297 7597 8928
6.1 Dadar& Nagar Haveli 0 4 34 38
6.2 Daman & Diu 0 7 12 19
7 Haryana 16 488 2184 2688
8 Himachal Pradesh 18 451 2319 2788
9 Jammu & Kashmir 9 257 1436 1702
10 Jharkhand 13 450 2655 3118
11 Karnataka 58 1659 7949 9666
12 Kerala 51 1447 3553 5051
12.1 Lakshadweep 0 9 1 10
13 Madhya Pradesh 43 978 7258 8279
14 Maharashtra 59 2053 10490 12602
14.1 Goa 2 102 153 257
15 North East:
15.1 Arunachal Pradesh 1 49 252 302
15.2 Meghalaya 2 66 423 491
15.3 Mizoram 1 38 350 389
15.4 Manipur 1 55 645 701
15.5 Nagaland 1 42 288 331
15.6 Tripura 3 81 627 711
16 Odisha 35 1169 6971 8175
17 Punjab 21 705 3087 3813
17.1 Chandigarh 1 41 9 51
18 Rajasthan 48 1287 8976 10311
19 Tamilnadu 93 2706 9241 12040
19.1 Puducherry 1 34 64 99
20 Telangana 36 816 4936 5788
21 Uttarakhand 13 380 2329 2722
22 Uttar Pradesh 72 2482 15116 17670
23 West Bengal 45 1673 7046 8764
23.1 A & N Island 1 26 73 100
23.2 Sikkim 1 22 186 209
Total 812 24775 129380 154967
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Annexure-II
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Postal Circle -Wise Number of Sub-Post Offices and Branch Post Offices
Decided to be Opened in the Current Financial Year 2017-18
S. No. Name of Circle Sub-Post Office Branch Post Office
1 Andhra Pradesh 3 5
2 Assam 3 3
3 Bihar 3 4
4 Chhattisgarh 3 4
5 Delhi 3 0
6 Gujarat (including Dadar and
Nagar Haveli, Daman & Diu) 4 5
7 Haryana 3 4
8 Himachal Pradesh 2 4
9 Jammu & Kashmir 1 2
10 Jharkhand 4 4
11 Karnataka 3 4

12 Kerala (including Lakshadweep) 2 0
13 Madhya Pradesh 5 6
14 Maharashtra (including Goa) 5 6
15 North East (including Arunachal
Pradesh, Meghalaya, Mizoram,
Manipur, Nagaland and Tripura) 5 7
16 Odisha 4 6
17 Punjab (including Chandigarh) 4 5
18 Rajasthan 4 6
19 Tamilnadu (including Puducherry) 4 5
20 Telangana 4 5
21 Uttarakhand 6 7
22 Uttar Pradesh 2 3
23 West Bengal (including Sikkim
and A & N Islands) 4 5
TOTAL 81 100
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Annexure-III
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State/UT-wise List of Computerised Post Offices
Sl. No. Name of the
State/U.T. Total Number of
Post Offices Total Number of Post
Offices Computerised

1 Andhra Pradesh 1595 1595
2 Assam 625 625
3 Bihar 1055 1055
4 Chhattisgarh 349 349
5 Delhi 407 407
6 Gujarat 1337 1337
6.1 Daman & Diu 3 3
6.2 Dadar& NH 4 4
7 Haryana 504 504
8 Himachal Pradesh 469 469
9 Jammu & Kashmir 262 262
10 Jharkhand 463 463
11 Karnataka 1714 1714
12 Kerala 1499 1499
12.1 Lakshadweep 9 9
13 Madhya Pradesh 1021 1021
14 Maharashtra 2111 2111
14.1 Goa 104 104
15 North East
15.1 Tripura 83 83
15.2 Nagaland 42 42
15.3 Meghalaya 68 68
15.4 Arunachal Pradesh 50 49*
15.5 Manipur 56 56
15.6 Mizoram 39 39
16 Odisha 1205 1205
17 Punjab 726 726
17.1 Chandigarh 42 42
18 Rajasthan 1335 1335
19 Tamilnadu 2581 2581
19.1 Puducherry 29 29
20 Telangana 850 850
21 Uttar Pradesh 2553 2553
22 Uttarakhand 393 392**
23 West Bengal 1717 1717
23.1 Sikkim 23 23
23.2 A & N Island 27 27
Total 25350 25348
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* Vijaynagar Sub-Post Office is not computerised due to non-availability of electricity and road transport.
**Garbyand Seasonal Sub-Post Office is not computerised due to non-availability of electricity.

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